# A digital Practice & Instruction Platform



# SUCCESS SCIENCES

# Today's Quick Hit: Communication Coach & comCOACHgo

Helping you Earn & Retain MORE Successful Customer Relationships

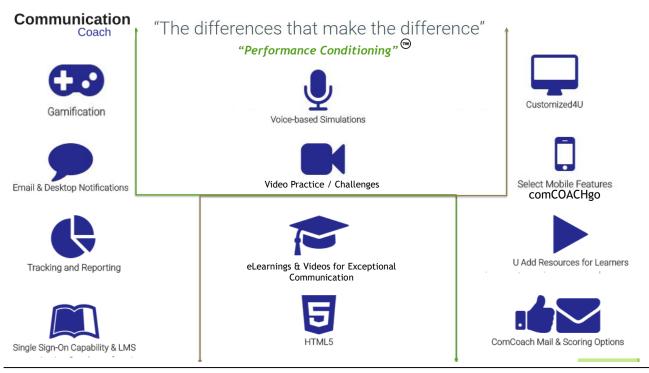
## **Communication Coach™**

At the core Communication Coach® is a simple to use and incredibly powerful simulation Learning system. It uses completely <u>customized scenarios</u> to *simulate virtually any conversation* and provides the structure for "Perfect Practice."

When conversations are HIGH FREQUENCY or HIGH STAKES, you don't want your people rehearsing on real customers or prospects. Using



Communication Coach<sup>®</sup>, your people get *perfect practice* before they go into high value interactions or miss opportunities in routine interactions. This robust system delivers the **ongoing Performance Conditioning**<sup>®</sup> needed to build optimal habits that support the **competence** and **confidence** you require. Our track record in sales, service, tech support, collections and coaching is exceptional. Need more than voice based simulations? Visit <u>www.success-sciences.com</u>, <u>www.communication-coach.com</u> or call us for a no obligation demonstration.



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### comCOACHgo™

#### www.comCOACHgo.com

#### Your people have so much to know, and have so little time!

- How to Maximize the Impact of any Team Member.

#### What's comCOACHgo?

It's a mobile app that delivers quick social learning, driven by positive competition, topped off with a peer created reference library of current relevant skills, strategies and insights. All of which deliver the "know how" and "how to" required to do the job better.

#### The Best part?

It couldn't be faster or easier.

Just watch the video from your coach, record your short response, view peer responses and swipe right or left to score them.

#### That's it!



No one has time AND you need Competitive Advantage. Sales, service and support teams require continuous learning to get and keep an edge. CCGo delivers practical, targeted, timely training solutions in **microbites** of learning in an approach that is **highly engaging and decidedly different!** 

A preview of features / functions:

- Short "Coach" driven, highly targeted video challenges. You create in seconds.
- Rapid peer assessment and peer learning making it more curious, relevant and motivating.
- Positive Recognition / Rewards / Fun
- Gamification, Leaderboards and Countdown Clock
- A highly relevant video clip library of **resources built by participants** to deliver just in time "know how" and "how to."
- Sets up optional actionable coaching to amplify insights, abilities and accountability
- The outcome? MORE **competence**, **confidence**, and **consistency** in the performances you count on.

We have been quietly improving performance for large, high profile organizations since 1986. Let's explore what we might be able to do for your team.